

INTERNAL/EXTERNAL JOB POSTING

Casual Life Skills and On-call Settlement Workers needed (fluency in Tigrinya and Burmese)

ISANS is looking for people to join a team of support workers. The program is offered as part of ISANS settlement services to Government Assisted Refugees arriving in Nova Scotia. We support people when they first arrive, in order for them to live independently and safely in their new environment. In consultation with the Coordinators, Life Skills Program and the Supervisors, Refugee Resettlement, these positions will be responsible for:

Providing practical orientation and support to ISANS clients in relation to their initial settlement needs such as:

- personal safety
- apartment and city living
- life in Canada
- shopping
- getting to know the neighbourhood
- public transportation
- Finding community resources

Provide practical orientation and support related to accessing the health care system such as:

- Understanding in basic terms how the Canadian health care system works
- Navigating the health care system and accessing services
- Health insurance coverage
- Patient's rights and responsibilities and self-advocacy

These positions maintain accurate records on completed activities and will attend meetings and professional development workshops to ensure that their skills and knowledge are kept up to date.

The ideal candidates will have the following:

- Are able to speak Tigrinya and come from the same parts of the World as our clients.
- Are flexible, patient and interested in helping people learn new things.
- Are able to work independently.
- Are interested in being involved in their communities and in supporting people to be independent in their new lives in order to successfully settle in Nova Scotia.
- Have an English level of CLB 4 with the ability to write, read and speak English words.
- Have lived in Canada for at least 1 year.
- Are able to participate in up to 9 training sessions (sessions will be paid).
- Are able to work with people from their same region/country of origin, but who might have different cultural or religious backgrounds.
- Have some knowledge of ISANS and its services, and of other community organizations that might be of interest to the newcomer families.
- Are able to be flexible in their schedules in order to take on this casual position with no guaranteed hours, that will depend on the arrival of newcomers and their need for this service.
- Having experience with LGBTQ communities is a strong asset.

Terms of Employment

This is a Casual on-call position with flexible hours that will vary depending on the work volume and demand for specific languages; there is no guarantee of working hours. Initially, there will be various training sessions that you will be expected to attend. Successful candidates will need to be flexible and available to work at short notice. Pay rate is \$19.45 per hour plus 4% vacation pay.

Closing Date: May 20, 2022, 4.00pm

To apply: Please e-mail your resume and cover letter merged into one document to careers@isans.ca, stating the title of the position you are applying for in the subject line.

ISANS is dedicated to inclusiveness, equity and accessibility. We are seeking talented individuals to join our team and welcome applications from all diverse groups. We encourage applicants to self-identify in their cover letter and request any accommodation required to support them during the recruitment process.

Only those eligible to work in Canada will be considered for this position.

**We wish to thank all applicants for their interest and effort in applying for this position.
However, only candidates selected for interviews will be contacted.**